

Frequently Asked Questions (FAQs) - for Retirees:

Why am I no longer receiving a verification card that must be notarized & returned?

We have eliminated the need for these cards because we now have access to a database for death records.

When will my Pension Benefit be deposited into my bank account?

Pay day for retirees is the last business day of the month, just like when you were employed, except in December when your benefit will be deposited before Christmas.

What do I do if I need to change my banking information?

Please fill out & sign the Direct Deposit Form & forward via email to Traci Scullawl, at tscullawl@tulsacounty.org.

How do I change my address, phone number, or email address?

This information may be sent via email or mail with your signature, to Traci Scullawl at tscullawl@tulsacounty.org or to the attention of Traci Scullawl, Tulsa County Clerk, Room 120, 500 S. Denver Ave. Tulsa, OK 74103.

How do I change the reimbursement amount on my Post Employment Health plan (PEHP)?

Please provide documentation for the new premium amount, i.e., invoice or statement from provider along with a new PEHP claim form with your signature. This information may be sent via fax directly to Health Smart Benefits at the number on the form.

What happens to my PEHP plan if I pass away?

Your spouse or a dependent child under the age of 18 is entitled to the benefits provided by the PEHP. This beneficiary must be listed on the plan at BOK.

Do I have to be insured by Community Care in order to receive reimbursement from PEHP?

No, your Post Employment Health benefit will reimburse you for medical, dental, vision and long-term care premiums no matter who your insurance provider is.

Is the reimbursement from my PEHP taxable?

No, it is not taxable.

What do I do about insurance when I turn 65 and am Medicare eligible?

Please apply for your Medicare part B benefit 90 days prior to turning age 65. If you want a Medicare Supplement Plan, Contact Community Care at 918/594-4118. You can also visit Community Care's Senior Center located at 4720 S. Harvard, Suite 101 (in the St. John Harvard Medical Building), Monday-Friday, 8 a.m. to 5 p.m.

Note: At age 65, you are no longer eligible for coverage on the Tulsa County Dental and Vision Plans. However, you may arrange for continued Dental & Vision coverage by paying premiums directly. Contact Delta Dental at 866-503-4294 (toll free) and VSP at 800/877-7195 & speak with Member Services.

What do I do if a Tulsa County Retiree passes away?

Please call us at 918/596-5854. We will need a copy of the death certificate. You may mail to the attention of Traci Scullawl, Tulsa County Clerk, Room 120, 500 S. Denver Ave. Tulsa, OK 74103.